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GRIEVANCE REDRESSAL COMMITTEE

THE SCHOLARS VALLEY SR.SEC. SCHOOL, NAGINA ROAD, DHAMPUR is a co-educational Sr. Secondary School affiliated to CBSE, New Delhi.

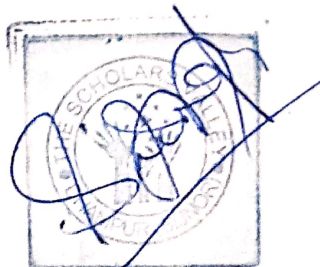
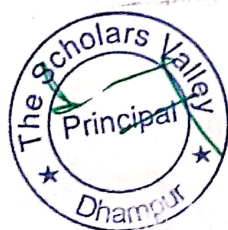
To safeguard the interests of the learners, the School has formed a Grievance Redressal Committee following the CBSE norms.

The function of the committee is to take action against the complaint lodge by any student related to bullying, ragging, harassment, inappropriate behaviour etc. Anyone with a genuine grievance may approach the committee members in person or in case the person is unwilling to reveal the identity, grievances may be dropped in writing at the suggestion box placed at the Administrative Block of the school. A Grievance Committee has been constituted for the redressal of the problems reported by the students of the school and to promote and maintain a conducive and unprejudiced educational environment. It is a measure to develop a responsive and accountable attitude in the Institute and ensure that there is no laxity in terms of fair-deal with the students and others.

OBJECTIVES

The main objectives of the Grievance Redressal Committee are as follows:

1. To ensure effective solution to student's grievances with an impartial and fair approach
2. Redressal of student's grievances to solve their academic and administrative problems.
3. Grievance Redressal Committee convenes meetings periodically and takes steps to redress the grievances.
4. Complaints in writing from students, staff and parents may be dropped in 'Suggestion/Complaint Box' or submitted to any member of the committee or Heads of the institutions. Speedy actions will be taken for genuine grievances of the students.
5. Upholding the dignity of the school by ensuring a healthy atmosphere in the school through promoting cordial student- teacher relationship.
6. Encouraging the students to express their problems freely and frankly, without any fear of being victimized.
7. Advising all staff to be affectionate to the students and not behave in a revengeful manner towards any of them for any reason.
8. Ragging in any form is strictly prohibited in and outside the school campus. Any violation of disciplinary rules should be brought to the notice of the committee members to take immediate action.



PROCEDURE FOR LODGING COMPLAINT

1. The students may feel free to put up a grievance in writing or in the format available in the admin office and drop it in the box.
2. The Grievance Committee will act upon the cases and will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

GRIEVANCE REDRESSAL COMMITTEE MEMBERS

S.NO	NAME	DESIGNATION
1	Mr. Sachin Singh	Principal
2	Mr. Jaspreet Singh	Management Member
3	Mr. Gaurav Saini	BRC Officer
4	Ms. Vidhi Ruhela	Teacher Representative
5	Mr. Sudhaker Jain	Parent Representative
6	Mr. Himanshu Kumar	Parent Representative
7	Harshita Upadhyay (Class XII)	Student Representative
8	Prabhkaran Singh (Class X)	Student Representative

